



New Staff Orientation



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**Employee Check List** 

<b>Instructions:</b> Supervisors are to assure that all these items are complete.  Please make sure new employees meet the people whose names are on this list.					
	:Supervisor:				
	Name Plate, Key Fob, Liberty Shirt, Café Discount, Copier Training, Office Supplies, & Mailbox Area - Laura Smith				
	During First Week – Abuse Awareness Training – Robin Payne				
	Email, Computer, Phone, Training on Fax, and Printer set up on laptop - Patrick Cho				
	Ministry Platform Training – Tamara Gebre				
	Employee & Insurance Paperwork, Introduction to Paycheck Format, Pay Periods, & Taxes - Leslie McAllister				
	Email Staff Introducing Employee – Executive Team				
	Keys and Safety Office Location — Supervisor & Wayne Sorrell Before entering the LSM Building or one of our Multisite Facilities, contact the Student Pastor or the Campus Pastor to receive the alarm code.				
	Job Description Reviewed – Supervisor				
	Facility Tour/Staff Introductions - Supervisor  Before entering the LSM Building or one of our Multisite Facilities, contact the Student  Pastor or the Campus Pastor to receive the alarm code.				
	Life Track & Membership Transfer, Ministry & Group Card – Scott Payne				
	Communications & eSPACE Orientation – Jennifer Ward				

Liberty's Mission: Who We Are

#### **MISSION STATEMENT:**

"Changing lives, communities, and the world for Jesus Christ."

#### LIBERTY'S HALLMARKS OF MINISTRY:

• Changing LIVES – Liberty has the desire to see people experience a life change that begins with a relationship with Jesus Christ. Liberty further desires to see every Christian in a growing relationship with Christ that is evidenced by a greater love for God.

Matthew 28:18-20 – "Then Jesus came to them and said, 'All authority in heaven and on earth has been given to me. Therefore go and make disciples of all nations, baptizing them in the name of the Father and of the Son and of the Holy Spirit, and teaching them to obey everything I have commanded you. And surely I am with you always, to the very end of the age.'"

Romans 12:1 – "Therefore, I urge you, brothers, in view of God's mercy, to offer your bodies as living sacrifices, holy, and pleasing to God – this is your spiritual act of worship."

 Changing COMMUNITIES – Liberty is committed to make a difference in the community of Hampton Roads as we serve as a witness for Christ and seek to minister to the needs of the people.

Matthew 22: 37-40 – "Jesus replied, 'Love the Lord your God with all your heart and with all your soul and with all your mind. This is the first and greatest commandment. And the second is like it: 'Love your neighbor as yourself.' All the Law and the Prophets hang on these two commandments."

1 John 3:17-18 — "If anyone has material possessions and sees his brother in need but has not pity on him, how can the love of God be in him? Dear children, let us not love with word or tongue but with actions and in truth."

- Changing THE WORLD Liberty is committed to God's ultimate plan to reach the world with the Gospel of Jesus Christ. We work strategically by sending and networking with many proven and effective national and international ministries, and supporting mission works around the world.
  - Acts 1:8 "But you will receive power when the Holy Spirit comes on you; and you will be my witnesses in Jerusalem, and in all Judea and Samaria, and to the ends of the earth."
- For JESUS CHRIST- Liberty's authority as a church does not come from a person, pastor, or a
  governing board, but rather the headship, leadership, of Jesus Christ. We minister for him and
  under his authority.

Colossians 1:18 – And he is the head of the body, the church. He is the beginning, the firstborn from the dead, that in everything he might be preeminent.

Our History: Where We Have Been

for Nathaniel's timeline

for Nathaniel's timeline

The Vision: Where We Are Going

The Strategy: How We Will Get There

## **OUR VISION:**

#### **BEYOND THE HORIZON: 10 YEARS**

God is moving Liberty to launch campuses within a 30-minute drive of every home in Hampton Roads. These locations will connect people of various ethnicities and generations to God and one another. Liberty's campuses and ministries will make the church accessible to 1.8 million people in Hampton Roads and beyond so that every individual can experience Jesus Christ in their personal life. We will teach the Word of God so that the hope of the gospel will be launched forward for generations to come.

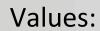
#### **MIDGROUND VISION: 1 YEAR (2023)**

**Gather The People:** Gathering people for in-person participation in worship, groups, prayer, serving, giving, and sharing their faith while recognizing that online participation adds value for those that cannot attend in-person and those we are attempting to step to in-person participation.

#### **OUR STRATEGY:**

# FOREGROUND VISION: 90 DAYS (October – December 2023)

#1	#2	#3	#4
Invitation & Guest Registration – We will create a culture of inviting and registering 25% more guests, so they can take their next step in their faith journey.	Students – We will encourage the next generation to embrace the Liberty DNA of worshiping and serving by presenting serving opportunities in their groups and having personal conversations with parents/gaurdians.	Christmas Eve Service – We will see Christmas at Liberty participation increase by 15% by inviting and encouraging others to attend and meet Jesus.	Generosity – We will engage 20% more donors to leave a legacy by casting a compelling vision for Lottie Moon and Big Give offerings.



The Kind Of People We Will Be Along The Way

#### **CORE VALUES:**

#### Love God

- Luke 10:27 He answered, "Love the Lord your God with all your heart and with all your soul and with all your strength and with all your mind and love your neighbor as yourself."
- What does it look like to love God with all your heart? It means you put Him first. Are you starting your day with prayer and Bible reading? Do you have times of prayer and fasting? Do you have an intimate relationship with God? Are you seeking to live a life of integrity, character, and holiness? Do you have the presence of God and anointing of the Holy Spirit on your life?

#### Love People

- John 13:34-35 "I give you a new command: Love one another. Just as I have loved you, you are also to love one another. By this everyone will know that you are my disciples, if you love one another."
- The kingdom of God is built relationally not positionally. Don't get hung up on what you
  are doing but who you are doing it with. Show me your friends and I will show you your
  future. Be encouraging to others and love them enough to share the gospel.

#### Pursue Excellence

- 1 Corinthians 10:31 "So, whether you eat or drink, or whatever you do, do everything for the glory of God."
- Excellence is not always having the best but doing the best with what we have. We
  need the pace of grace. You only have so much time and energy, so give God your best
  not your leftovers.
- Are you doing your best for Jesus? Do you have a strong work ethic? Are you efficient with your time and money? What you do is important, so make every day matter.
   Today matters. We have a tendency to over exaggerate yesterday, overestimate tomorrow, and underestimate today. Do your best today.

#### Choose Joy

- Psalm 100:1-2 "Make a joyful shout to the Lord, all you lands! Serve the Lord with gladness; come before him with joyful songs."
- Nehemiah 8:10b "...the joy of the lord is your strength."
- Serve the Lord with gladness. The joy of the Lord is our strength, the garment of praise for the spirit of heaviness. Learn to laugh and laugh a lot. A merry heart doth good like a medicine. The world is sick and needs medicine. This does not happen by accident; you have to be intentional. You must decide every day to be joyful.

Together, we will be better when we are all living out these four shared values.

Permission-to-Play Values: Pastor Grant's Expectations

#### Introduction

When Pastor Grant became Senior Pastor of Liberty Baptist Church in 2006, he shared some things with the staff that have been guiding principles for our team. Please read these carefully and seek to live according to these expectations so that we can experience the best that God desires for our team.

Pastor Grant's desire is to build a ministry for the long haul. If God will allow it, he hopes to retire here. His heartbeat is to grow the local church. His leadership style is best qualified by the words relational and visionary.

#### **Non-Negotiable Ground Rules**

- Integrity We have to do what we promise to do and don't need to promise more than we can
  do.
- 2) <u>Honesty</u> Often, people tell lies when it would have been easier to tell the truth. Honesty is the best policy even when it hurts.
- 3) <u>Loyalty</u> We desire staff members that will be loyal to the leadership of the church, their direct supervisors and coworkers.
- 4) <u>Humility</u> We do not need superstars on our staff. We need team members that place the interests of others before their own. We do not allow departmental thinking where one department has tunnel vision and only sees their ministry as important.
- 5) <u>Tithing</u> All staff are required to tithe to Liberty in a means (online or through tithe envelopes) that can be documented by the business office.
- 6) <u>Faithful Attendance</u> Staff are required to faithfully attend all Sunday services at Liberty and other activities as assigned by their supervisor.

#### **Behaviors and Attitudes That Will Not Be Tolerated**

- 1) Dishonesty
- 2) Disloyalty
- 3) Gossip Gossip will destroy trust on a team. We have a zero tolerance for gossip.
- 4) Drinking Alcohol & Substance Abuse
- 5) <u>Bad Attitudes</u> Back biting and sowing seeds of discord are grounds for dismissal.
- 6) Competition What is best for the team and the church must come first.

#### Six "C's" For Liberty Staff

- Communication Talk to one another and keep team members informed. A good understanding cuts down on misunderstandings.
- 2) Cooperation We must have a mutual understanding and respect for one another.
- 3) <u>Competency</u> We all need to do our jobs with excellence.
- 4) <u>Confidentiality</u> We deal with sensitive information and sensitive information should not be shared outside the appropriate church leaders and staff. Also, team members should never talk to others concerning their salaries and benefits. Breaking confidentiality as it relates to salaries and benefits are grounds for dismissal.
- 5) Chemistry We work hard together, but we also want to have fun together!
- 6) <u>Commitment</u> We must live a life committed to the Lord first and foremost. From this relationship flows a proper commitment to our families, church and ministry responsibilities.

Ministries:

What Is Core

#### **CORE MINISTRIES:**

#### WORSHIP

Worship is all about knowing God. We assemble at each campus to spend time in God's word, prayerfully respond to it, and praise Jesus because of it.

#### GROUPS

Groups are all about finding community. We gather each week to build relationships that help each other grow in the Lord.

#### HOSPITALITY

Hospitality is all about serving people. We mobilize to be the hands and feet of Jesus to each person that comes to a Liberty campus on a Sunday morning.

#### MISSIONS

Missions is all about leaving a legacy. We go on the mission and give to the mission to advance the kingdom of God and bring all people the good news of Jesus Christ.

#### **OUR MOTTO:**

"It's not just church, it's life."

**STAFF DEVELOPMENT KEY MEETING** – Sometimes this takes the form of an all staff breakfast where we hear from Pastor Grant. At other times it is a campus staff meeting. The purpose is to focus on building a healthy staff culture.

# Life Track & Generosity Pathways: What is Discipleship

#### LIFE TRACK

#### **KNOW GOD**

You were made to know God. He is personal and relational. God has made Himself known in Jesus Christ. The Bible is ultimately about Jesus; therefore, we can know God through spending time in the Word and spending time in prayer.

#### **FIND COMMUNITY**

When you come to know God, He adopts you into His family, makes you a citizen of His kingdom, and places you in a body called the Church. No one lives for God in isolation. We find community by gathering together and growing together.

#### **SERVE PEOPLE**

We glorify God when we leverage the abilities He has given us to bless and serve others. Serving people isn't about how talented we are, but about how gracious God is to do His work through us. We can serve by loving the church and loving the community.

#### **LEAVE A LEGACY**

Our lives are so brief, but we can do something in our lives that will outlive us. No one left a bigger legacy than Jesus. No one changed this world through their life as much as Jesus did. We join that legacy when we do two things – go on the mission and give to the mission.

#### **GENEROSITY PATHWAYS**

The Bible says the word "believe" 272 times, "pray" 371 times, and "love" 714 times. But it says the word "give" 2,161 times. This is who God is. For God so loved the world He gave. God is the greatest giver, and if we are going to be like Him, then we must imitate His generosity. Here at Liberty, we have outlined a generosity pathway for you to consider as you seek to live a generous life.

#### THE STARTING GIVER

Description: I am beginning to live a life of generosity.

We all have to start our journey towards generosity somewhere. For many, they simply have never given to God's mission through their local church. The starting giver's financial priorities have not been shaped by Jesus' kingdom and mission yet. For many, the first step needs to be to create a budget and begin to consciously steward their money. We suggest a free and easy-to-use tool called the *EveryDollar* app. There are lots of helpful resources, but without a working budget, you will never be able to steward your resources for Christ.

#### THE STEADY GIVER

Description: I am consistently living a life of generosity.

God's generosity towards us isn't sporadic. God's love and generosity for us is steady. Therefore, starting givers should continue towards consistent generosity. Practically, this means prioritizing generosity in your monthly budget. For the majority of givers at Liberty, that involves setting up monthly recurring gifts online at libertylive.church/give.

#### THE SCRIPTURAL GIVER

Description: I am living a Biblical life of generosity.

As we give consistently, we also begin to give proportionally. God isn't impressed with the total sum we give, but He does want each of us to give in proportion to how He has given to us. The Scriptural giver prioritizes 10% of their income to giving to God's mission through the local church.

#### THE SACRIFICIAL GIVER

Description: I am living a selfless life of generosity.

God's generosity towards us cost Him greatly. King David once asked, "How can I give something to God that costs me nothing" (2 Samuel 24:24)? Sacrificial giving moves beyond a focus on the minimum. Imitating God's generosity will involve sacrificing in the present to invest into eternity.

#### THE SUPERNATURAL GIVER

Description: I am living to leave a legacy of generosity.

As we give sacrificially, God may lead us to give beyond what seems humanly possible. That was the testimony of the widow in 1 Kings 17 and the Christians in 2 Corinthians 8. But God supplies our needs as we prioritize His kingdom above all things.

#### How Can I Give?

- Online <u>www.LibertyLive.Church/Give</u>
- Text "Give" to 40371
- Envelopes Cash or Check

# **Paid Time Off Procedures**

# **Paid Time Off General Rules**

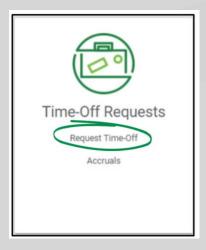
- Verify your Paid Time Off with your supervisor.
- You must fill out and submit (to your supervisor) a Paid Time Off Request in Paycom (See next page).
- Paid Time Off must be taken in 1-hour increments.
- Please request your time off at least three weeks in advance.
- Paid Time Off due to sickness must be taken hourly and can be completed when you return to work.
- Paid Time Off is accrued monthly (See the Employee Handbook for accrual rates).
- All time off must be approved by your supervisor.

Access PTO at https://paycom.com with your employee login.

## **Request Time Off**

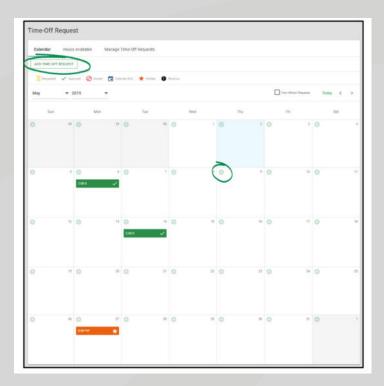
## Step 1

From the main menu, click "Request Time-Off" from the Time-Off Requests tile. For your convenience, you can also access this using the navigation bar at the top of the page.



# Step 2

From here, you can request time-off in two ways. Either click "Add Time-Off Request," or use the mouse to hover over the date you need time off and click the "plus" icon.



#### Step 3

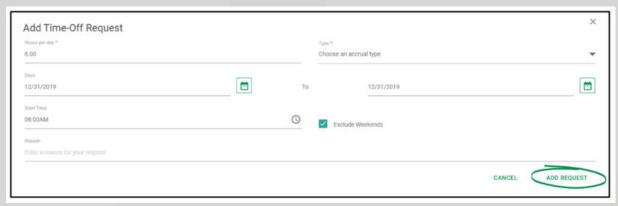
Enter the number of hours you need to request off as well as the accrual type from the drop-down menu. Then, choose the date or date range you would like to request off.

Enter a Start Time depending on when this request will begin. You also have the ability to add a reason for the time-off request.

The "Exclude Weekends" box is checked as a default and will skip placing requests on weekends. Uncheck this box if you are taking time off on a weekend.

Once these selections are made, your Projected Net Available time will display at the bottom of the screen. If your request is for a future date, the Projected Net Available will display how many hours you will have accrued by then.

When finished, click "Add Request." Your request will be sent to your supervisor for approval.



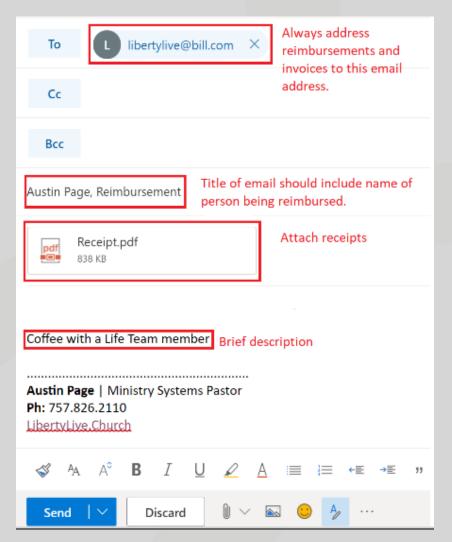
After your request is submitted, you will be able to view the time-off request in the Time-Off Calendar. The requests are color-coded so you can easily see the status of the request by viewing the time-off legend.

**Payment Request Procedures** 

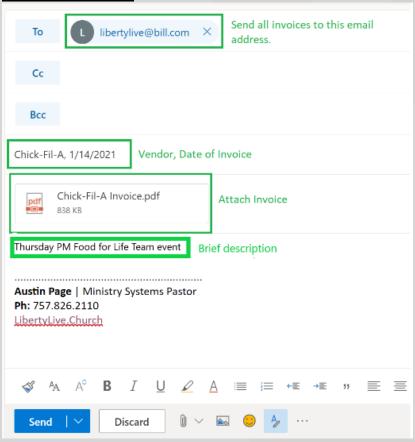
## **Submitting a Reimbursement for Payment**

- 1. Open Outlook and click "New Message"
- 2. Address it to <a href="mailto:libertylive@bill.com">libertylive@bill.com</a>
- 3. In the **Subject** line:
  - a. For Reimbursements: Name of Person being Reimbursed, Reimbursement
  - b. For Invoices: Vendor Name, Invoice Date
- 4. In the **Body** of the email, include a brief description of the reimbursement or invoice so that we can debit the correct account.
- 5. If the reimbursement is a meal of any kind, you must list the names of the people at the meal and the purpose of the meal.
- 6. Attach receipt(s) to the email
- 7. Send the email
  - a. Reimbursements can take up to 7 business days

# **For Reimbursement Sample**



# **For Invoices Sample**



**Spending Guidelines** 

# The following guidelines should be utilized when spending funds:

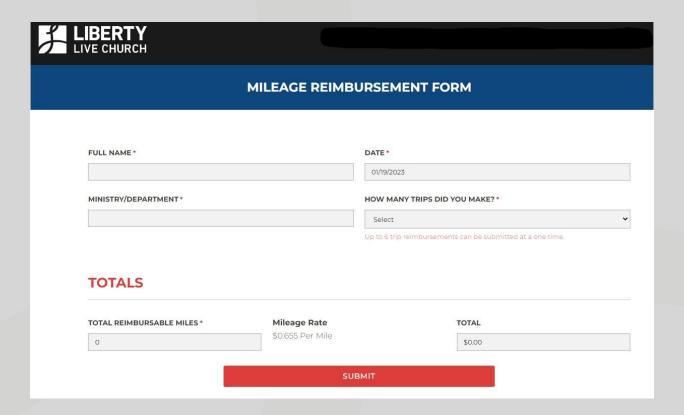
- **1.** Spending \$500 and above must be approved by supervisors.
- 2. Spending must remain within budget.
- **3.** Before Spending:
  - a. Ask: Do we already have something that we can use?
  - b. Can we deliver an excellent experience without this item?
  - c. What is the most economical way to procure this item?

**General Note:** Central Leaders, Campus Pastors, and Some Supervisors Have Access to Budgets

Mileage Reimbursement

# **Submitting a Mileage Reimbursement Request**

- 1. To fill out and submit a Mileage Reimbursement Request, go to <a href="https://www.libertylive.church/staffresources.">www.libertylive.church/staffresources.</a>
- 2. Fill out the form with your information.
- 3. After completing the form, click submit.
- 4. The information will automatically be sent to the finance office for you.
- 5. Reimbursements can take up to 7 business days.

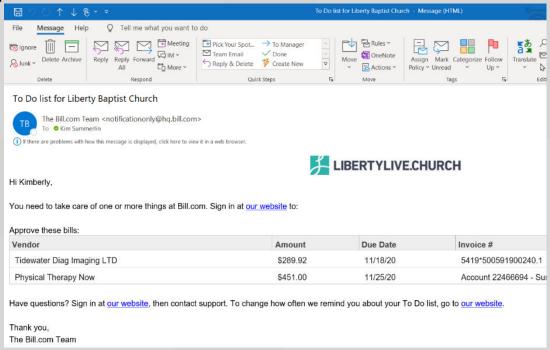


**Approving Expenditures** 

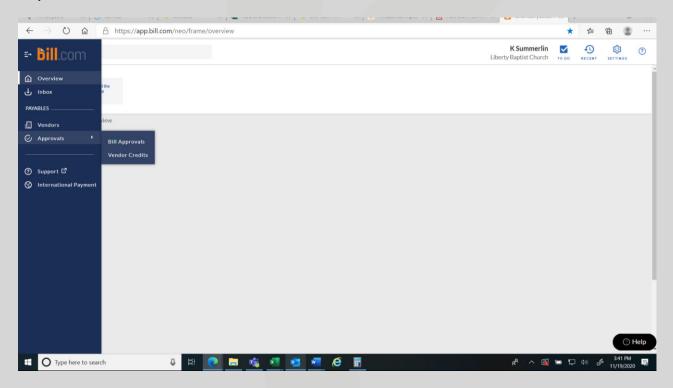
#### **Approving Expenditures**

- 1. You will receive an email to Log into Bill.com
- 2. Go to the left side of the screen with your mouse, hovering over the vertical blue bar at the edge of the screen.
- 3. Hover over "Approvals"
- 4. Click on "Bill Approvals"
- 5. Here you will see the bills that are awaiting your review and approval.
- 6. Click on the blue text in the "Invoice Column"
- 7. This will open the bill
- 8. This is the page that requires your review. The left side of the screen is the supporting documentation, the right side is the required information.
- 9. Using the supporting documents, ensure the information on the right is filled in correctly.
- 10. If you need to add/change any information on the document.
  - a. Click the small "Edit" icon in the top right corner of the right-side panel.
  - b. Make necessary changes.
  - c. Click the large "Save and Close" button in the top right corner of the page.
- 11. After all the information has been reviewed and found valid, click on the large "Approve" button in the top right corner of the page.
- 12. The bill will now go to the next approver.

#### Step 1



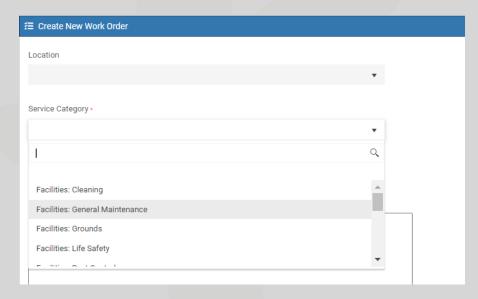
## Steps 2-4



**Request Forms** 

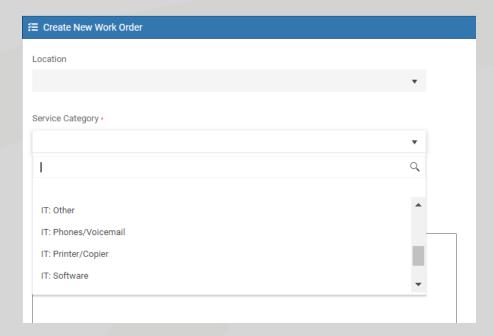
# Work Order (Maintenance Service) Form

This form is located in eSPACE → Work Order Portal → Work Order (Maintenance Service)



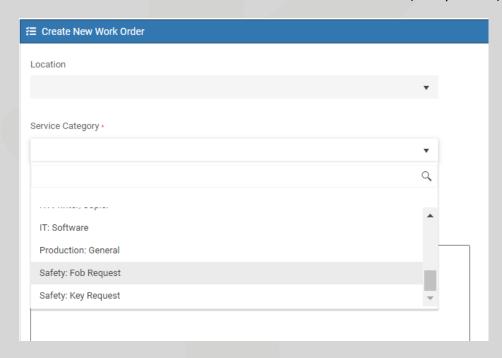
# **IT Service Request Form**

This form is located in eSPACE → Work Order Portal → Work Order (IT Service)



## **Key FOB Request Form**

This form is located in eSPACE → Work Order Portal → Work Order (Safety Service)



NOTE: All of these request forms are also located on the staff resources page on our website.

www.libertylive.church/resources/staffresources

**Mass Communications** 

#### **Policies for Sending Mass Communications**

- 1) Ministry Systems may send emails to pre-existing lists or groups of people. For example: choir members, Connect Groups, LS: am groups, newsletter distribution lists, and other lists of church attendees that have signed up or volunteered to be on the list.
- 2) If a department desires to send an email to a large group (over 200 addresses), the wording and distribution list must first be approved by the Communication Department, Ministry Systems, and the Database Office.
- 3) Departments may not conduct a search on Ministry Platform to send an email to a non-preexisting list or group. This includes but is not limited to: parents of children in Kidville, student parents who have not signed up for the newsletter and ministry prospects who have not yet joined a group.
- 4) If any list is greater than 200 addresses, the email will be sent through Ministry Platform, Mailchimp, or another means of mass email distribution. This email must be requested through the Communication Department 7 days prior to the event. Emails may be delayed if a churchwide email is taking place in the same time frame.
- 5) All emails should be thoroughly checked for misinformation and misspellings. No emails or other forms of mass communication should advertise for an event that has not yet been approved in eSPACE through the church calendar.
- 6) If there is any question as to whether an email may be sent out to a particular group, contact the Communication Department and Ministry Systems prior to sending the message.

**Incident Reports** 

## **Employee Incident Report Form**

This form is located at <u>www.libertylive.church/staffresources</u>  $\rightarrow$  HR  $\rightarrow$  Employee Incident Report

LIBERTYLIVE.CHURCH	LIBERTYLIVE.CHURCH
Employee Incident Report	
For Office use only	Employee NameClaim #
Report only File Claim	
Claim #	Post Injury Follow Up
Medical Report Attached	Employee received medical treatment: _Yes _No_If yes, where?
	Name of Physician
Date of Injury	Physicians Diagnosis
Time of Injury	Physicians Instructions
Campus HPT_ HVW_ GBR_ YKR _ SFD _ GTR _	Work Status
Employee's Name DOB	Work Restrictions
Address	<u> </u>
Phone Number	
Social Security Number Date of Hire	Notes
Type of Injury?	
Briefly describe the injury	
,	
Did Injury occur on the premises?, location	
Witness NameNumber	
Witness NameNumber	
When was supervisor Notified? Supervisor's Name	Report prepared by Date
December by	
Reported by	
Date	

Please submit the completed document to Laura Smith at <a href="mailto:lsmith@libertylive.church">lsmith@libertylive.church</a>.

## **General Incident Report Form**

This form is located at <a href="https://www.libertylive.church/staffresources">www.libertylive.church/staffresources</a> → HR → Incident Report

FOR OFFICE USE CALLY  CLAIM	Don Time Jugar
INCIDENT REPORT FORM  Type of Incident: Injury   Theft   Vandalism   Inappropriate Behavior   Property Damage   Other	Demage to Property Details  What was damaged?Where did damage occur?
Activity or Event Details  Campus: HPT HV GBR YKR Name of Evert/Class  Staff Contact (for questions) Email	Suspect Details
Injured Person (for multiple injuries from same incident, please fill out multiple reports)  Name Address Age Date of Birth If Minor Parent's Name  Phone #	If are of the above incidents involve a suspect, please give are details below:  Male Female Hair Color_Skin Color_Eye Color_  Description of clothing  Outstanding features/marks Vehicle Description_
Injury or Incident Details Incides statements from Injury Date	First Responder Details Complete if incotor was reported to police.  Department or Agency Responding Officer  Date and Time of Response Report Number  Plan of Action: Suggestions for prevention, Actions taken, Plane to follow up etc.
Witness Phone Email  First AldType? Medical Team? Who?  Was EMS Called? If Minor, were parents notified? Comments	Notes, Comments, Follow up:
Incident Report Form Completed by:  NameTitle  EmailPhone	2

Please submit the completed document to Laura Smith at <a href="mailto:lsmith@libertylive.church">lsmith@libertylive.church</a>.

**Community Service Organizations** 

#### Below are organizations you can refer people to depending on their needs:

#### **Hampton Campus**

## **Financial**

- Thrive Peninsula 757-877-6211 (This is our community partner for non-members) http://thrivepeninsula.org
- Salvation Army 757-838-4875
   http://virginiasalvationarmy.org/hamptonva

#### Food

- Peninsula Rescue Mission- 757-380-6909 http://www.prm.info/index.html
- Food Bank of the Virginia Peninsula- 757-596-7188
   <a href="http://hrfoodbank.org/">http://hrfoodbank.org/</a>
- Immaculate Conception Catholic Church 757-826-0393
   http://www.icchampton.org
- Thrive Peninsula 757-877-6211
   http://thrivepeninsula.org
- Salvation Army 757-838-4875
   http://virginiasalvationarmy.org/hamptonva
- Loaves and Fishes Food Pantry Poguoson 757-868-3435

## **Clothes**

- Peninsula Rescue Mission- 757-380-6909 http://www.prm.info/index.html
- LINK- (757) 595-1953 http://www.linkhr.org/index.html
- HELP-757-727-2577 <a href="http://helpushelpu.org/">http://helpushelpu.org/</a>
- Salvation Army- 757-838-4875
   <a href="http://virginiasalvationarmy.org/hamptonva/">http://virginiasalvationarmy.org/hamptonva/</a>

#### **Homeless Shelter**

- Peninsula Rescue Mission- 757-380-6909
   <a href="http://www.prm.info/index.html">http://www.prm.info/index.html</a>
- HELP- 757-727-2577
   http://helpushelpu.org/
- Menchville House (woman and children only)- 757-833-5980 <a href="http://www.menchvillehouse.com/">http://www.menchvillehouse.com/</a>
- Housing Crisis Hotline 757-587-4202

#### **Education Assistance**

- Goodwill Employment Center 757-951-4200
   http://goodwillvirginia.org/location/hampton-cec
- Youth Challenge Thrift- 757-247-6377
   <a href="http://www.youthchallengehope.org/home0.aspx">http://www.youthchallengehope.org/home0.aspx</a>
- LINK- (757) 595-1953 http://www.linkhr.org/index.html
- Southeast Family Project (food stamps)- 757-245-1070 http://sefp.org/

#### **Medical Bills**

HELP- 757-727-2577
 <a href="http://helpushelpu.org/">http://helpushelpu.org/</a>

## **School Supplies**

Salvation Army- 757-838-4875
 http://virginiasalvationarmy.org/hamptonva/

#### **Weekly Events**

- Bethel Temple Church- 757-826-1426- Every Wednesday night from 5-7 pm they provide a community dinner, haircut, and clothes closet
- Hostess Brand Company- 757-874-7968- Monday- Friday between 1-2 pm they sell 2 loaves of bread for \$1 and pastry items for \$.10
- Road Ahead Center- 757-245-6098- Monday, Wednesday, and Friday they provide a free clothes closet from 9am-2pm
- Northampton Church of Christ- 757-826-3928- Saturdays 9am-12pm they provide a free food pantry

#### **Harbour View Campus**

#### **Financial & Homeless Shelters**

- Caps (Coalition Against Poverty) 757-935-5497
   https://www.capsuffolk.org/
- The Salvation Army Corps & Community Center of Suffolk 757-539-5201 http://virginiasalvationarmy.org/suffolkvacorp/
- For Kids 757-934-1353

#### **Food Pantries**

- LWMWM Foundation 757-539-8111
- Suffolk Christian Church 757-539-9182

http://www.suffolkchristian.org/

- The Salvation Army Corps & Community Center of Suffolk 757-539-5201
   <a href="http://virginiasalvationarmy.org/suffolkvacorp/">http://virginiasalvationarmy.org/suffolkvacorp/</a>
- Bethlehem Christian Church 757-539-4274
   http://www.bccsuffolk.org/
- St. Paul's Episcopal Church 757-539-2478
   <a href="https://www.stpaulssuffolk.com/">https://www.stpaulssuffolk.com/</a>

## **Greenbrier Campus**

#### **Financial & Homeless Shelter**

- Union Mission Ministries 757-627-8686 https://www.unionmissionministries.org/
- Salvation Army Emergency Men's Shelter 757-622-3471
   <a href="http://virginiasalvationarmy.org/hrva/programs/mens-shelter/">http://virginiasalvationarmy.org/hrva/programs/mens-shelter/</a>
- For Kids 757-622-6400 http://www.forkids.org/
- PIN Ministry (People in Need) 757-962-3567
   <a href="https://www.pinministry.org/">https://www.pinministry.org/</a>

#### **Food Pantries**

- Prince of Peace Catholic Church 757-547-0356
   <a href="http://www.popparish.org/">http://www.popparish.org/</a>
- Great Bridge Baptist Church 757-482-2111 https://www.greatbridge.life/
- Harvest Assembly of God 757-547-7717
   <a href="https://harvestva.com/">https://harvestva.com/</a>

#### **York River Campus**

## **Financial & Homeless Shelter**

- Williamsburg House of Mercy 757-229-3700 https://www.williamsburghouseofmercy.org/
- Greater Williamsburg Outreach Mission 757-345-2960
   <a href="https://www.gwoutreachmission.org/about-gwom/who-we-are/">https://www.gwoutreachmission.org/about-gwom/who-we-are/</a>
- Avalon Center ( Women and Children survivors of Domestic Violence) 757-258-5022
   http://www.avaloncenter.org/

## <u>Food & Clothing & Housewares – Serving only Williamsburg, James City County, and Upper York</u> <u>County</u>

• FISH INC – 757-220-9379 https://williamsburgfish.weebly.com/

#### **Food Pantries**

- Williamsburg House of Mercy 757-229-3700 https://www.williamsburghouseofmercy.org/
- FISH INC 757-220-9379
   https://williamsburgfish.weebly.com/
- Erase the Need Center 757-229-2222
   https://www.williamsburgfamilies.com/erase-the-need/

#### **Smithfield Campus**

#### **Homeless Shelter & Financial Assistance**

- Smithfield Baptist Church 757-357-2536 <a href="https://smithfieldbaptist.org/">https://smithfieldbaptist.org/</a>
- Christ Episcopal Church 757-357-2826 https://www.christchurchsmithfield.org/

#### **Food Pantries**

- Isle of Wright Christian Outreach 757-326-9267
- Christ Episcopal Church 757-357-2826
   https://www.christchurchsmithfield.org/
- Smithfield Baptist Church 757-357-2536 https://smithfieldbaptist.org/

#### **Gloucester Campus**

## **Homeless Shelter**

G.U.E.S.T. "Gloucester United Emergency Team" – 804-792-5046
 <a href="https://www.guestshelter.org">https://www.guestshelter.org</a>

#### **Food Pantry**

Bread For Life Food Pantry – 804-694-9366
 https://www.breadforlifefoodpantry.com

Benevolence

#### **Benevolence Policy and Procedures**

These policies and procedures have been given to the church by the deacon leadership. They make all financial decisions concerning benevolence issues. The Missions office acts as an administrative liaison between the deacons and those seeking financial assistance. The requirements for those seeking benevolence help are:

- Each applicant will need to fill out an application. libertylive.church/resources/assistance
- Non-members will need to live within the designated area as determined by Liberty to be considered for benevolence. Our six campuses currently include:
  - O Hampton Campus located at 1021 Big Bethel Rd., Hampton, VA.
  - Harbour View Campus located 7025 Harbour View Blvd., Suffolk, VA.
  - o Greenbrier Campus located at 1801 Sara Dr., Chesapeake, VA.
  - York River Campus located at 8201 Croaker Rd, Williamsburg, VA.
  - o Smithfield Campus located at 14171 Turner Drive, Smithfield, VA.
  - o Gloucester Campus located at 6680 Short Lane, Gloucester, VA.
- Requirements for eligibility include:
  - Six months as an active member or non-member that attends regularly and can show proof of church involvement through church activities or staff member.
  - o Have not had a benevolence request within the last 12 months.
  - \$1,500 limit on benevolence, except for special circumstances
  - Active givers can show that they have given in the past to show they have been involved in the church.
- If a person is eligible to apply for Benevolence, they are directed through a process of completing an online or physical copy of the Benevolence Application. This process is carried out by the Campus Ministry Assistants, Ministry Systems, Deacons, and the Missions office.
- Ken McLemore is the final approver for all Benevolence cases, please contact him if you have any questions.

#### Procedure for Pastoral Staff when asked about financial assistance:

- Recommend that they call Liberty between the office hours of 8:30am and 4:30pm,
   Monday Thursday. The front desk staff know the requirements that are needed and how to start the process of helping someone apply for Benevolence through Liberty.
- Be sure to <u>not</u> promise the applicants assistance.
- If asked, be sure to state that the deacons handle all issues concerning assistance.

If there are any questions please call the Central Missions Pastor, Ken McLemore, for assistance.

## **Food Pantry at Hampton Policies and Procedures**

- The food pantry is stocked with food for walk-ins. If a person shows up not on a food pantry day.
- Many times, people will give fake names. Requiring an I.D. eliminates this problem. Please take a picture of the I.D. and send it to the Mission's Ministry Assistant.
- One bag per person, per household. If they live together, they only receive one bag.

It is a goal to try and at least pray with an individual and if the opportunity presents itself, share the Gospel. It is hard to gauge this because again people feel obligated to do whatever you say to get the bag of food.

This is a hard ministry dealing with people in need. Just remember we are showing Christ's love to the least of these.

# **Hospitals and Bereavement**

## **Hospital and Bereavement Instructions**

- 1) In the event of a death or notice of a hospital visit, please let Dani Fortuna know, <u>dfortuna@libertylive.church</u> or ext. 1226.
- 2) Please provide Dani with the following information, if available:
  - Person's name
  - Hospital or funeral home
  - Hospital room number
  - Procedure or health issue
  - Funeral details
  - Prayer requests

## **Hospital List**

Name	Number	Address
CHKD	757-668-7000	601 Children's Ln, Norfolk, VA 23507
Chesapeake General	757-312-8121	736 Battlefield Blvd N, Chesapeake, VA 23320
Langley AFB	757-764-9990	77 Nealy Ave, Hampton, VA 23665
Langley AFB Labor and Delivery	757-764-6732	77 Nealy Ave, Hampton, VA 23665
Mary Immaculate	757-886-6000	2 Bernardine Dr, Newport News, VA 23602
Maryview Medical Center	757-398-2200	3636 High St, Portsmouth, VA 23707
MCV Richmond	804-828-9000	1250 W Marshall St, Richmond, VA 23284
Obici	757-934-4000	2800 Godwin Blvd, Suffolk, VA 23434
Portsmouth Naval	757-953-5022	620 John Paul Jones Cir, Portsmouth, VA 23708
	757-953-1512	
	757-953-1515	
Riverside	757-594-2000	500 J Clyde Morris Blvd, Newport News, VA 23601
Riverside Walter Reed Hospital	804-693-8800	7519 Hospital Drive, Gloucester, VA 23061
Sentara Careplex	757-736-1000	3000 Coliseum Dr # 102, Hampton, VA 23666
Sentara Leigh Memorial	757-261-6000	830 Kempsville Rd, Norfolk, VA 23502
Sentara Norfolk General	757-388-3000	600 Gresham Dr, Norfolk, VA 23507
St Mary's Hospital	804-285-2011	5801 Bremo Road, Richmond, VA 23226
St Francis/Richmond	804-594-7300	13710 St Francis Blvd, Midlothian, VA 23114
VA Beach General	757-395-8000	1060 First Colonial Rd, Virginia Beach, VA 23454
VA Hospital	757-722-9961	100 Emancipation Dr, Hampton, VA 23667
	757-726-6060	
Williamsburg Regional	757-984-6000	100 Sentara Cir, Williamsburg, VA 23188
Coliseum Park Nursing Home	757-827-8953	305 Marcella Rd, Hampton, VA 23666
Hampton Roads Specialty Hospital	757-534-5000	245 Chesapeake Ave, Newport News, VA 23607
James River Convalescent	757-595-2273	540 Aberthaw Ave, Newport News, VA 23601
Northampton Convalescent	757-826-4922	1028 Topping Ln, Hampton, VA 23666
Riverside Rehab	757-928-8000	245 Chesapeake Ave, Newport News, VA 23607
Sentara Nursing Home/Rehab	757-224-2230	2230 Executive Dr, Hampton, VA 23666
Riverside Convalescent Center	757-357-3282	200 Lumar Rd, Smithfield, VA 23430
Warwick Forest	757-886-2200	1004 Old Denbigh Blvd, Newport News, VA 23602

**Counseling Referrals** 

#### **Counseling Referral Procedures**

- 1) All calls for counseling need to be sent to the HPT Pastor of Pastoral Care or Campus Pastor.
- 2) The Pastor of Pastoral Care or Campus Pastor will talk to the individual and determine the next step.
- 3) The Pastor of Pastoral Care will usually set up a one-time meeting to discuss the problem and give spiritual direction.
- 4) If the problem is more serious and long term, the person can be referred to Genesis Counseling by using a referral form (See Form on Page 53) or asking the person to contact Genesis Counseling. There are several locations in Hampton Roads. Genesis contact information is:

2202 Executive Dr., Suite C Hampton, VA 23666 (757) 827-7707

4034 George Washington Memorial Highway Yorktown, VA 23692 (757) 598-2244

> 372 McLaws Circle #1 Williamsburg, VA 23185 (757) 564-3100

2005 Old Greenbrier Road, Suite 106 Chesapeake, VA 23320 (757) 965-5886

> 1540 Breezeport Way #500 Suffolk, VA 23435 (757) 965-5886

5) Another agency that a person could consider is:

Eden Counseling Center 184 Business Park Dr., Suite 200 Virginia Beach, VA 23462 (757) 466-3336

## **Helpful Tips**

- Genesis will take insurance as payment for their fee.
- If the person is a member of Liberty Baptist Church and they have no insurance or the funds to pay for their counseling, then Libertylive. Church will cover the cost of their first 4 sessions for Genesis Counseling Only.
- Try not to encourage the church covering the cost of counseling, unless it is really needed.
- If the counselor determines more counseling is needed, they will contact the referring pastor for the request.
- All pastoral staff can make referrals if needed.



## **Church Referral Authorization Form**

This form contains CONFIDENTIAL information and should only be viewed by authorized individuals.

Name of Referring Church:

Please Specify Church Campus (For LBC Accounting Purposes Only):
Name of Church Staff Member Authorized to Make Referral:
Name of Client:
Preferred Office Location:
The information in this form is for the purpose of requesting counseling sessions. This information will be held confidential and the client named above gives consent for the church ministry member listed above to provide Genesis Counseling with appropriate information necessary to arrange for counseling services. The client also gives Genesis Counseling permission to contact him or her at the telephone number provided below to arrange for an appointment.
When a ministry referral is made by the church to Genesis Counseling Center, the ministry member making the referral is considered part of the counseling team and that information, as appropriate, may be shared between Genesis Counseling Center with this ministry member. The client understands this consent will expire one month after counseling service from Genesis Counseling Center ends. If, for any reason, the client wishes to withdraw this authorization for collaboration the client must provide written notification to Genesis.
The church is willing to assist in funding the counseling services as indicated below. If the client does not attend a scheduled appointment and does not cancel appropriately, the client is responsible for the missed appointment fee. Genesis Counseling Center will attempt to bill the client's insurance, if appropriate. If insurance payment is authorized, Genesis Counseling Center will only bill the church for the client's portion amount, which may vary depending on insurance.
Payment for services is indicated below.
Client or client insurance responsible for fees
Church agrees to pay client's insurance copay only
The church agrees to pay: \$75 per session  For the following # of sessions (please check): 12     8     4 Other
Client's Signature: Date:
Client's Phone #:
Signature of Authorized Church Staff Member: Date:
Diagon sizely preferred location below and small to referral @renesis counceling contex comp

Please circle preferred location below and email to <a href="referrals@genesiscounselingcenter.com">referrals@genesiscounselingcenter.com</a>:

Hampton: Ph 757-827-7707 Yorktown: Ph 757-598-2244 Williamsburg: Ph 757-564-3100 Chesapeake & Suffolk: Ph 757-965-5886 Social Media Guidelines

## **INTRODUCTION**

Liberty generally views creating or contributing to personal websites, blogs, social networks, message boards, virtual worlds, and other kinds of social media positively. We recognize the desire of many of our employees to participate in online communities and we encourage this form of networking and idea exchange as another way of changing lives, communities, and the world for Jesus Christ.

As an employee of Liberty, **you are seen** by our members, attendees, and outside parties as a **representative of our organization**. That means that while you may view your online presence as a personal project, many readers will associate you and the views you express not only with Liberty, but also with Jesus' Kingdom work locally and around the world. In light of that, we ask that you observe the guidelines outlined below. **Remember that you are representing Liberty, Pastor Grant, but most importantly, the Lord.** 

Please keep in mind that these guidelines will continue to evolve as new social networking sites develop. If you have questions, please contact our Creative Pastor.

#### **FIRST STEPS**

#### **Notify Your Supervisor**

If you have a **personal website**, **blog**, **or social media presence**, or are considering creating one, please discuss this with your supervisor. If you have any questions, feel free to contact our Creative Pastor.

#### **Maintain Confidentiality**

Ask permission before reporting on conversations or meetings that are meant to be private or for internal use only. **Do not disclose any information, pictures, or videos that are confidential or proprietary to Liberty.** This includes information that will become public but has not yet been announced or posted.

#### **SOCIAL MEDIA GUIDELINES**

#### Copyright

The current *Liberty Style and Usage Guidelines* governs the use of any Liberty branding material on your site. These guidelines can be found on the Public Drive of the Liberty Network.

An overview of the guidelines is below, but please refer to the document for complete details.

- When promoting programs or events, please use artwork and logos that have been approved by our Communications Team. Please do not create your own graphics or logos.
- To protect Liberty's reputation, it is vitally important to represent our brand through its logotypes and iconography with exacting consistency.

If you need assets in another mode, format or resolution, please contact the Liberty Communications Department.

Please do not post any content (photos, logos, video, etc.) to promote something at Liberty, that is the property of another individual or company unless you have written permission or are sure that the use of the material is legally permitted. **This is your responsibility**; we cannot provide you with legal advice regarding copyrights.

#### **Use Good Judgment**

Remember that what you write is public. You should always assume that it will be read by your boss, your co-workers, church volunteers and attendees, other church leaders, your parents, your children, your spouse, and the attorney for the person who doesn't like you. Ask yourself if you are comfortable with all of these people reading what you plan to post. What you write is **your responsibility** and you are legally responsible for your comments.

If you are an active participant on social media, as a Liberty staff member, you must dedicate at least one weekly post to announcements or events at the church.

All theological posts must agree with Liberty's doctrine and statement of beliefs.

Be accurate in what you write and ensure that you have all the facts about your subject. If you make a mistake, admit it and be quick to correct it.

Be careful that what you write would not impair your ability to work with your staff, lead your volunteer teams, speak with credibility to other churches, or represent Liberty in the community. Remember that frustrations are best expressed in person. Sarcasm does not usually translate well, so be careful how you use humor.

- Respect your audience.
- Be thoughtful.
- Don't refer to volunteers, attendees, or vendors by name without permission.
- Don't post pictures of others without permission.
- Don't use ethnic slurs, personal insults, obscenity, or engage in any conversation that would not be acceptable in our workplace.

**Abstain from posting about controversial topics.** These include, but are not limited to, **political views** and the church's stance or policy on certain topics. **Don't allow your posts to hinder someone from meeting Jesus.** 

To protect the privacy of Liberty staff, don't discuss vacation schedules or time away from the office. If you need help approaching this matter in a social setting, please contact the Creative Pastor for guidance.

Remember that what you write, even if retracted, is archived and can be with you longer than you might expect.

#### **Press Inquiries**

Your posts may generate media coverage. You are not authorized to speak directly to any member of the media. If a member of the media contacts you about a Liberty related post or requests any information about Liberty, direct them to the Marketing Director.

## **Advertise Wisely**

Should you choose to advertise on your site, to the extent you have control, ensure that the ads are consistent with our vision and values.

## **The Employee Handbook**

The Employee Handbook offers more detail about our **Standards of Employee Conduct and Performance.** The Handbook is located on the Public Drive of the Liberty Network. For more information, please contact the Executive Director of Administration.

